



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT ACTIVITY FOR CHILDREN IN ACEH © IOM 2021

REFUGEE CARE AND ASSISTANCE

The International Organization for Migration’s (IOM) work with refugees in Indonesia dates back to 1979 when it assisted the Government of Indonesia with the processing of Vietnamese boat people arriving on the Riau Islands. Since then, IOM has worked with a wide network of international and local partners to deliver multisectoral assistance to subsequent arrivals.

IOM delivers its refugee assistance in line with the Government of Indonesia’s Presidential Regulation No.125/2016 on the Handling of Foreign Refugees. IOM provides basic humanitarian and protection assistance including shelter, medical care, psychosocial support, access to education, social cohesion, and targeted case management based on vulnerability screening and needs assessment.

IOM’s refugee assistance supports implementation of the Global Compact for Refugees, which aims to ease pressures on host countries, enhance refugee self-reliance, expand access to third country solutions and support conditions in countries of origin for return in safety and dignity.

As the UN Migration Agency, IOM Indonesia plays a key role in contributing to the respect for and protection of rights of migrants, including refugees. IOM applies a rights-based approach that emphasizes the promotion of refugees’ dignity, well-being and respect for their rights.

KEY ACHIEVEMENTS

22,649 refugees assisted since 2011.

40 per cent of refugee children currently enrolled in formal school .

Over 30,000 primary, secondary, and tertiary health visitation in last five years.

Inclusion of refugees in national COVID-19 vaccine.

Managing more than 70 community accommodation facilities across eight cities.



IOM'S REFUGEE CARE & ASSISTANCE PROGRAMME AREAS



EMPOWERMENT

IOM supports refugees to productively utilize their time in Indonesia through access to education and skill enhancement. This is also aimed at easing their integration in resettlement countries. The empowerment program comprises formal education for children and adult refugee, non-formal education, vocational training, and internships.



SOCIAL COHESION

IOM's social cohesion activities are aimed at maintaining a receptive environment for refugees and foster ties with the host community. Examples include voluntary English teaching by refugees for Indonesians, free haircuts and henna art by refugees, cultural celebrations, media outreach to counter stigma and xenophobia.



HEALTH

IOM's health care activities involve health consultations and referrals for primary, secondary, and tertiary healthcare as needed. Health assessments are performed as well as a part of resettlement process. IOM also advocated for refugees' access to national COVID-19 vaccination and booster dosage.



BASIC NEEDS

IOM manages over 70 accommodations across 8 locations. 98% refugees have access to cash-based allowance through bank accounts.



MOVEMENTS

IOM provides administrative and health screening support for refugee resettlement to third countries by working closely with the government, UNHCR, and NGOs. IOM's Assisted Voluntary Return and Reintegration programme supports voluntary and informed returns to country of origin for refugees and unsuccessful asylum seekers.



PROTECTION

IOM plays a key role in the protection of refugee and asylum-seekers with a particular focus on the protection of women and children. Interventions include child protection, counter -trafficking, mental health and psychosocial support, gender-based violence prevention and response, and promoting alternatives to detention, among others. IOM's protection work promotes access to justice, medical care, livelihoods, and psychosocial interventions for survivors of protection violations.



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

IOM's MHPSS activities include basic counselling, referral to psychologists and psychiatrists as needed, group support, promoting safe spaces and productive activities like teaching, cooking, among others.



IOM'S REFUGEE CARE & ASSISTANCE OFFICE LOCATIONS



SUSTAINABLE DEVELOPMENT GOALS



CONTACTS

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