



Supplier's Code of Conduct

Logistics Department - Procurement Unit
IOM Jakarta

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1. Foreword

The following guidelines aim to provide clear summary of IOM's expectation from the suppliers in all procurement dealings, ensuring that internationally recognized procurement ethics are followed. Moreover, with IOM's strict policy on transparency and accountability in all procurement transactions, this document aims to and urges all suppliers to adhere to the highest ethical procurement standards.

IOM procurement ethics focuses on **zero tolerance on corruption, avoiding any form conflict of interest and honest representation of supplier's capabilities.**

Suppliers are strongly urged to familiarize themselves with this Code of Conduct which will ensure successful working relations with IOM.

2. IOM Jakarta's Policy on Corruption and Position on Conflict of Interest

IOM Jakarta expects all contracted suppliers and those companies seeking to sell goods or services to conduct their business in accordance with the highest ethical standards. Suppliers or potential suppliers must strictly comply with all laws and regulations on bribery, corruption and prohibited business practices.

IOM requires that suppliers maintain and observe the highest ethical standards. Suppliers or potential suppliers:

- Shall not, directly or indirectly, offer to any IOM officer or employee money, goods or a service as a consideration or in expectation of a favorable decision, information, opinion, recommendation, vote or any other form of favoritism which qualifies as corruption;
- Shall not directly or indirectly, offer, give or agree or promise to give to any IOM staff member any gratuity for the benefit of/or at the direction or request of any officer or employee of IOM;
- To immediately inform the IOM Head of Office (or any other member of IOM Indonesia's senior management) in the event that any employee or manager of IOM solicits or obtained or has made an attempt to obtain gratification for himself/herself or for any other persons.
- To immediately declare if any of their staff and/or officers had or have any relative employed with IOM in Indonesia. Failure to make such declaration shall be construed as conflict of interest and might result in the exclusion of the supplier from present and future procurement processes and other legal action as deemed fit by the Organization.



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3. Representation from Suppliers

IOM Jakarta expects all its suppliers to honestly declare and warrant that:

- it will comply with all legislation, regulations and statutory requirements relating to the provision of the products/ services to IOM;
- it will not act in concert with other suppliers or agents when participating in a bid;
- it is a duly authorized/certified provider of the supplied products/services and shall not, expressly or impliedly hold itself out to be an agent/representative of a third party provider of the same products/services;
- it will only supply products that are certified to be of merchantable and satisfactory quality;
- the supplier possesses the necessary capabilities, equipment and suitable place of business to perform its obligations;
- the supplier utilizes its capabilities, equipment and suitable place of business to perform its obligations;
- it shall not contract out or subcontract or outsource any portion of the products/services unless prior written consent from IOM has been obtained; and
- it shall maintain the highest standards of integrity and quality of work at all times.

4. Applicability of the Code of Conduct

It is IOM's expectation that all suppliers, their employees, sub-contractor or any other entity acting on behalf of them when dealing with IOM, comprehensively understand and adhere to the Code of Conduct at all times.

5. Requirements for Suppliers

All suppliers are expected to adhere to the principles and policies prescribed in this Supplier's Code of Conduct. In fulfilling these responsibilities, all suppliers, their employees dealing with IOM, their sub-contractors and any other representatives dealing on their behalf with IOM must:

- Read and understand the Supplier's Code of Conduct;
- Report possible violations of the Supplier's Code of Conduct by informing the Head of the Procurement Unit or IOM's Head of Office of any situation causing the supplier to operate in violation of the Code of Conduct; and
- Cooperate fully in any investigation.

IOM will do its utmost to deal only with suppliers who themselves adopt and adhere to the Supplier's Code of Conduct and/or any other policy or code of conduct that aims to promote similar principles as described in the Supplier's Code of Conduct. In this respect, IOM will closely monitor the performance of its suppliers and will take necessary action in cases where is in breach or is believed to be in breach with this Code of Conduct or any other contractual obligation.

6. Monitoring compliance to the Code of Conduct

To facilitate the monitoring of suppliers' compliance with this Code of Conduct, IOM expects suppliers to:

- Develop and maintain all necessary documentation to support compliance with the described standards; such documentation must be accurate and complete;
- Provide IOM's representatives with access to relevant records, upon IOM's request;



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- Allow IOM's representatives to conduct interviews with the supplier's employees and with management separately;
- Allow IOM's representatives to conduct announced and unannounced site visits of supplier locations; and
- Respond promptly to reasonable inquiries from IOM's representatives in relation to the implementation of the Code of Conduct.

7. Secure Communication Channels

To encourage self-policing of the Code of Conduct, IOM has established a secure communication channel to enable the suppliers to raise their concerns confidentially and responsibly.

If the supplier has questions about the Code of Conduct or wishes to report a questionable behaviour or possible violation of the Code of Conduct, the Concerned Individual ("Supplier") is encouraged and should contact IOM by sending an e-mail to IndonesiaTenderAwards@iom.int

IOM will not tolerate any retribution or retaliation by anyone against a concerned individual who has, in good faith, sought out advice or has reported questionable behaviour and/or a possible violation. IOM will take disciplinary action up to and including termination of contract for anyone who threatens or engages in retaliation, retribution or harassment of the concerned individual. Identities and contents of all information or complaints will be treated STRICTLY CONFIDENTIAL AND SECURE.

8. DISCIPLINARY ACTIONS

Breaches of the Code of Conduct may result in actions being invoked against that supplier, in addition to any contractual or legal remedies. The actions applied will depend on the nature and seriousness of the breach and on the degree of commitment shown by the supplier in breach to its obligations under the Code of Conduct. The range of action available to be imposed on supplier include but are not restricted to:

- Formal warnings – that the continued non-compliance will lead to more severe actions;
- Penalties;
- Disclosure of nature of breach to all IOM subsidiaries and associate companies;
- Immediate termination of contract, without recourse; and/or
- Preclusion from tendering or any other form of contracting for any work in the supply chain, for a specified period. These preclusion actions may be restricted to tender opportunities associated with IOM for lesser breaches, or in more severe cases, may be applied for IOM and all its subsidiaries and associate companies.



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Issued by

IOM Procurement Staff: _____

Location: _____

Signature: _____

Date: _____

Acknowledgment and Acceptance:

This is to certify that I have fully read the Supplier's Code of Conduct attached. Having fully read and understood the completed requirement of this Supplier's Code of Conduct, I hereby commit myself and my company to serve this Code of Conduct and to fully comply with all of its principles. I also certify that I am authorized by my company to sign and accept this document in its behalf.

Supplier: _____ Address: _____

Representative: _____

Signature: _____

Date: _____